

## Claim Form

### 1. YOUR PERSONAL DETAILS

CBHS Member number

Title  Mr  Mrs  Miss  Ms  Dr  DOB

Surname

Given names

Have you changed your details since your last contact with CBHS? Please log onto our member service centre to update your details at [cbhs.com.au](http://cbhs.com.au) OR contact our Member Care team at [help@cbhs.com.au](mailto:help@cbhs.com.au) or call **1300 654 123**.

### 2. RECEIPTS PLEASE ATTACH RECEIPTS

Number of receipts

Are all accounts paid? Yes  No

Special instructions

### 3. DECLARATION

By signing this form, I declare the information supplied in connection with this claim is true and correct and I have the authority to lodge this claim on behalf of all dependants. I authorise CBHS Health Fund Limited to contact the provider of any service claimed and to obtain all information needed to assess and process this claim.

I consent and am authorised to consent to the collection, use and disclosure of all personal and health information in accordance with the CBHS Privacy Policy which can be accessed on the CBHS website at [www.cbhs.com.au/policies/privacy-policy](http://www.cbhs.com.au/policies/privacy-policy) or by calling 1300 654 123.

Signature



Date

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## In the meantime, did you know that we have significantly improved our eClaims system?

### The new service allows members to:

- Get paid sooner – Within 1-2 business days for web claimable items ([www.cbhs.com.au/eclaims](http://www.cbhs.com.au/eclaims))
- Claim all Extras and Ambulance services online - previously, only certain types of claims could be made online
- Upload receipts - directly online, even on most mobile devices
- Find out how much benefit you'll receive – for web claimable items
- Lodge claims - for all the different service types at the same time.

### To access the new capability:

- Login to the CBHS Member Centre;
- Go to the Claims menu in the top menu;
- Click 'Lodge a claim online'; and
- Experience the faster and easier eClaims service.

### Need help using eClaims?

Simply go to [www.cbhs.com.au/how-to-claim](http://www.cbhs.com.au/how-to-claim) or take a tour at [www.cbhs.com.au/help-videos](http://www.cbhs.com.au/help-videos)

### Not registered for the CBHS Member Centre?

Simply go to [www.cbhs.com.au/log-in/registration](http://www.cbhs.com.au/log-in/registration) or take a tour at [www.cbhs.com.au/help-videos](http://www.cbhs.com.au/help-videos).